

TO: Board of County Commissioners

DEPARTMENT: County Administration

PRESENTED BY: Judy Williams, Strategy and Integration Manager

DATE: March 20, 2019

AGENDA ITEM TITLE: Annual Update on the 2018-2021 Lane County Strategic Plan

I. MOTION N/A

II. AGENDA ITEM SUMMARY

The Board approved the 2018-2021 Lane County Strategic Plan on March 20, 2018. There have been two quarterly updates presented to the Board since adoption. This update is an annual update in the form of a work session. The reason for this work session is to a) hear about updates on progress, b) provide an opportunity to make edits to any existing key activity areas and c) discuss any additional key activity areas necessary to reflect the known direction of the Board of Commission and the Executive Team.

III. BACKGROUND/IMPLICATIONS OF ACTION

A. Board Action and Other History

In June of 2017, we began a competitive process to solicit proposals for assistance with our new Strategic Plan effort. After further review, it became apparent that we needed to redefine the objectives and solicit a second round of Request for Proposals. In December of 2017, after thorough review, including background research, interviews, and follow up reference checks, we signed a contract with Portland State University to complete strategic planning services for Lane County.

December 12th -13, 2018, four focus groups were conducted with employees and community members. On January 3, 2018, we had a Strategic Plan kickoff meeting with the Board of Commissioners, department directors, and other key management staff. On January 8, 2018, we launched an employee survey. We had a great turnout from the Employee Survey, nearly half of our workforce participated. On January 22, 2018, we released a community survey. A Spanish version of that community

survey was also made available.

A presentation to the Board in a work session format took place on January 24, 2018. A Draft Framework of the 2018-2021 Plan was presented to the Board at that time. Following that presentation, open houses for both Lane County staff and the community were conducted on January 24th and January 25th. The input from the focus groups, surveys, work sessions and open houses were all incorporated into this Draft Plan. A summary of all of the feedback received is available on our website at www.lanecounty.org/strategicplan

This process allowed us to get a sense of what the County is proud of, what it has achieved, how it uses its existing Plan, and what the future challenges and opportunities may be.

On February 27, 2018, the Board received a presentation on the Draft 2018-2021 Lane County Strategic Plan. The Draft Plan incorporated feedback received from Lane County employee and community members in the various input opportunities made available. The Board gave some additional feedback at this time. The Spanish version of the community survey was also open through March 1, 2018. On March 20th, the Board of Commissioners received a Final Draft with all feedback incorporated and approved the 2018-2021 Lane County Strategic Plan.

In the 2018-2021 Lane County Strategic Plan, we not only identified our Strategic Priorities, we also adjusted our Mission, Vision and Values, added our County Purpose and Core Behaviors, which can be found at the top of Attachment A (page 5).

In the Analysis section below, you will find a summary of the progress to date.

B. Policy Issues

There are no policy issues with this update.

C. Board Goals

The 2018-2021 Lane County Strategic Plan has significant impacts to the County Goals as it sets the framework with what the established Countywide priorities and objectives are. Future countywide board agenda memorandums should reflect how they are linking their work back to the Lane County Strategic Plan.

D. Financial and/or Resource Considerations

There are no financial implications of this report back. Enhancing fiscal resilience is an initiative under this Plan.

E. <u>Health Implications</u>

Health priorities and initiatives have been woven throughout the Strategic Plan and individual work plans.

F. Analysis

The County Administrator completed 24 scheduled Strategic Plan Rollout sessions with staff all throughout the County in order to share the message with one of our most important audiences, our staff. In these sessions, the County Administrator spoke about the process we went through, the new county purpose, core behaviors and the priorities. Employee Newsletters have also incorporated questions and answers to some of the frequently asked questions from the rollout sessions.

The Strategic Priorities are largely the same from the last plan, but we have added *Our People and Partnerships* to really highlight the level of focus we have in this area as our people really are our greatest assets. The four strategic priorities are:

- Safe, Healthy County
- Vibrant Communities
- Robust Infrastructure
- Our People and Partnerships

Each of the priorities have <u>Key Strategic Initiatives</u> and <u>Key Activity Areas</u> identified. In Attachment B (pages 6-9), you can see this level of detail.

Another method we established early on in order to make this Plan a collaborative one was to create strategic priority area steering committees made up of the leads for each of the four strategic priority areas. These four steering committees meet quarterly to hear about the progress of each activity area, identify any collaboration opportunities, discuss measures and results, identify challenges or roadblocks, and highlight successes. Leads are then responsible to update work plan activity sheets on a quarterly basis. Attachment C (pages 10-54) is a compilation of all of the work plans for each of the 45 activity areas. There is an overall status identified on every work plan, which feeds into the summary found in Attachment D (page 55).

Finally, each quarter after the four steering committees take place, the directors meet to review progress on the work plans, discuss challenges, next steps, and recommend highlights to bring forward to the Board of Commissioners for quarterly or annual updates.

Attachment D (page 55) is a summary of the overall progress for each activity area. It's a one page document that provides for a nice and easy display of what we are focused on and what the results are. As we complete each quarterly report, we will also update the progress for that quarter.

G. <u>Alternatives/Options</u>

This work session will provide an opportunity to make any specific adjustments to the current Strategic Plan.

IV. RECOMMENDATION

N/A

V. <u>TIMING/IMPLEMENTATION</u>

The Board of Commissioners will continue to get quarterly and annual updates on the progress of the Strategic Plan.

VI. <u>FOLLOW-UP</u>

Staff will be bringing quarterly and annual updates to the Board of Commissioners.

<u>ATTACHMENTS</u>

Attachment A	2018-2021 Lane County Strategic Plan One-Pager	(page 5)
Attachment B	Initiatives / Activity Areas	(pages 6-9)
Attachment C	Work Plans for each Activity Area	(pages 10-54)
Attachment D	Progress Report Summary One-Pager	(page 55)

ATTACHMENT A

2018-2021 Lane County Strategic Plan Overview

Vision: Lane County is recognized as the best county in which to live, work, and play.

Mission: We responsibly manage available resources to deliver vital, community-centered services with passion, drive, and focus

Purpose: To improve lives

Core Behaviors: Passion to serve • Driven to connect • Focused on solutions

Strategic Priority

Key Strategic Initiative

Measures



Protect and enhance the safety and health of Lane County residents with a focus on enhancing and managing resources, improving access to, prevention programs, and collaborative initiatives.

Affordable Housing & Homelessness

Behavioral & Community Health

Public Safety Funding & Service Delivery

Incarceration & Recidivism



Manage equitable services for urban and rural residents to enhance opportunities and access by embracing efficient systems and processes, collaboration with partners, and innovative approaches to solving problems.

Resilient, Diverse, & Sustainable Economy

The Natural Environment

Equity



Focus on strategic infrastructure maintenance and investments that have the highest return for safety, vibrant communities, and long term environmental benefit.

Safe Transportation

Facility Maintenance & Management

New Facility Development



Provide a safe, healthy, and inclusive work environment that attracts and retains a diverse, highly skilled workforce with a deeply embedded commitment to delivering value and service to the residents of Lane County through fiscal resilience and partnerships

Fiscal Resilience & Operational Effectiveness

Employee Engagement & Resilience

Enhanced Partnerships

Motto: Lane County Proud

Proportion of cost burdened low-income households

Availability of supported housing units

Number of Tier 2 and 3 Primary Care Patient Centered Medical Homes (PCPCH)

Public safety response time

Recidivism rate(s)

Diversion program graduates

Percent of families with incomes below the living wage

Percent of population within close proximity to healthy food retail outlets

Total employment in targeted industry sectors

Material diverted from waste stream

Minority business outreach

Annual visits to Lane County

Crashes and fatalities by mode

Condition of capital assets

Space utilization

General Fund reserves

County bond rating

Employee engagement and satisfaction

Employee retention rate

www.lanecounty.org/strategicplan



Lane County 2018-2021 Strategic Plan Initiatives / Activity Areas Details

Updated: March 20, 2019

Strategic Priority 1: Safe, Healthy County

Protect and enhance the safety and health of Lane County residents with a focus on enhancing and managing resources, improving access to, prevention programs, and collaborative initiatives.



Key	Strategic Initiative	Ke	y Activity Area	Lead
a.	Increase housing options for residents to reduce the incidence of homelessness and increase affordability.	1.	Convene, sponsor, and implement a collaborative multi-jurisdictional affordable housing action plan Identify and implement programs for supportive housing, short-term transitional housing, and long-term and permanent solutions to address homelessness	Steve Mokrohisky Steve Manela
b.	Increase access to prevention and treatment services and develop programs and	1. 2.	Identify and enhance programs to address food security and access to healthy food Identify land use policies and investments that promote rural neighborhood/community	Jocelyn Warren Brian Johnson / Keir Miller
	policy focused on behavioral health, community health, and youth.	3.	development and support physical activity Expand access to primary care, behavioral and oral health care in all areas with an emphasis on service to rural areas	Ron Hjelm / Pauline Martin
C.	Maintain and enhance public safety funding and	1.	Work towards Phase II of the 10-year public safety plan	Sheriff Trapp
	service delivery, focusing on improvements to services in outlying and rural areas.	2.	Pursue the next steps for the formation of a public safety district by working on a Metro Plan Amendment	Steve Mokrohisky
d.	Pursue effective diversion, corrections, probation, and parole programs and practices to reduce detainment	1.	Research, design, and implement evidence-based and programmatically sustainable practices to reduce recidivism, divert entry, and manage programs in the youth and adult corrections and parole / probation systems	Donovan Dumire/ Nathaline Frener
	and incarceration in youth and adults.	2.		Lieutenant Billy Halvorson/ Pauline Martin





Manage equitable services for urban and rural residents to enhance opportunities and access by embracing efficient systems and processes, collaboration with partners, and innovative approaches to solving problems.

Key	Strategic Initiative	Key	Activity Area	Lead
a.	Invest in a resilient,	1.	Evaluate and embrace partnership opportunities to	Sarah Means
	diverse, and sustainable regional economy.	2.	increase broadband access in rural communities Implement the rural economic development plan, including identifying investments in rural community priority projects	Sarah Means
		3.	Partner with public and private organizations to support investments to create economic development that leads to jobs with incomes above the median wage with a targeted focus in traded	Sarah Means
		4	Partner with private and public organizations to support existing traded sector business retention and expansion along with new traded sector business recruitment that complement Lane County's unique natural environment and	Sarah Means
		5.	intellectual capital Monitor and embrace economic development and business innovation opportunities related to the University of Oregon Phil and Penny Knight Campus for Accelerating Scientific Impact	Sarah Means
		6.	Advocate for economic development tools and	Sarah Means /
		7.	opportunities at the local, state and federal level Actively engage and support the Sector Strategies Initiatives related to Technology, Food & Beverage Manufacturing, and Advanced Wood Products	Alex Cuyler Sarah Means
b.	Pursue programs and	1.	Continue to monitor marijuana regulations and	Sara Chinske / Keir Miller
	practices that reduce impacts on and leverage the natural environment to enhance livability and economic development.	2.	potential land use issues. Maintain and improve air quality, water quality, waste management, land use and parks by identifying resources and stewardship planning in the areas of 1) transportation 2) facilities, 3) waste management and 4) procurement	Dan Hurley
		3.	Improve existing park grounds and create partnerships to invest in infrastructure	Brett Henry
		4.	Market Lane County parks as a destination for residents and visitors	Brett Henry
C.	Enhance equity and access in service delivery and representation in governance.	1.	Implement our Equity and Access Plan, including improved access to services for underrepresented communities and engagement with community partners	Mo Young
	-	2.	•	Mo Young / Alana

Key Strategic Initiative	Key Activity Area	Lead
	all people based on the unique background, culture and diversity of our employees and the people we serve 3. Establish procurement processes that enables Lane County to actively encourage participation by minority- and woman-owned businesses (as well as other disadvantaged firms)	Holmes Stephen Nelson

Strategic Priority 3: Robust Infrastructure



Focus on strategic infrastructure maintenance and investments that have the highest return for safety, vibrant communities, and long term environmental benefit.

Ke	y Strategic Initiative	Key	Activity Area	Lead
a.	Enhance safe transportation facilities	1.	Create a Bike/Pedestrian Plan for Lane County that includes Safe Routes to Schools	Peggy Keppler
	and operations	2.	Pursue the collaborative model of engineering, education and enforcement to address transportation safety in Lane County	Peggy Keppler
b.	b. Maintain existing 1. Maintain safe infrastructure, including county		·	Orin Schumacher
	efficiencies in capital assets	2.	Create and implement a countywide Capital Improvement Plan	Mike Penwell
		3.	Create a Capital Management Plan that addresses space allocation planning and the most efficient and effective uses for County owned property (active and surplus)	Mike Penwell
		4.	Develop a Lane County Events Center Business Plan to maximize flexibility, attract new events and increase revenue	Corey Buller
		5.	Adopt and implement a new Parks Master Plan	Brett Henry
C.	Fund and develop new facilities that support	1.	Complete funding and construction of the new Court house	Greg Rikhoff
	safety and livability	2.	Pursue a new location for Adult Parole and Probation and renovate the existing facility to expand the Community Corrections Center	Jeff Kincaid / Donovan Dumire





Provide a safe, healthy, and inclusive work environment that attracts and retains a diverse, highly skilled workforce with a deeply embedded commitment to delivering value and service to the residents of Lane County through operational effectiveness, fiscal resilience and partnerships.

Ke	y Strategic Initiative	Key	Activity Area	Lead
a.	Pursue strategies to enhance fiscal resilience	1.	Align departmental work plans with 2018-2021 Strategic Plan	Steve Mokrohisky
	and operational	2	Support effective core operational services, such as	Mike Finch / Mike
	effectiveness	۷.	Technology Services and Assessment and Taxation	Cowles
	Circuiveriess	2	Pursue efforts to maintain a structurally balanced	Steve Mokrohisky
		٦.	budget	/ Christine Moody
		1	Coordinate and advocate for Lane County's	Alex Cuyler
		4.	interests in Salem and Washington, DC; seek to	Alex Cuylei
			secure state and federal funding and move forward	
			with the Board-approved legislative priorities	
		_	Complete performance audits to identify successes	Casey Crear PhD.
		٥.	and solutions to improve services	Casey Creat Phb.
		6	Pursue opportunities for efficient service delivery	Mike Finch
		0.	models, such as one-stop services	IVIIKE I IIICII
		7	Develop and embrace internal cost controls to	Steve Mokrohisky
		,.	reduce expenses	/ Christine Moody
		8	Enhance emergency preparedness and the	Patence
		0.	Continuity of Operations Planning (COOP) within	Winningham /
			Lane County	Greg Rikhoff
		q	Create a Countywide workforce plan that focuses	Greg Mikhon
		٦.	on knowledge management, organizational	Alana Holmes
			resilience, and identifies areas for employee	Alana Hollines
			professional development and training	
b.	Enhance employee	1.	Identify and implement opportunities for employee	Alana Holmes
٥.	engagement and	Τ.	engagement pursuant to areas identified in	7 dana monnes
	resilience		workforce planning process	
	resilience	2	Identify and implement opportunities for employee	Mary Miller
		۷.	wellness	I widi y ivillici
		3.	Align core values and behaviors in recruitment,	Laura Vinson /
			performance evaluation processes, and trainings	Aaron Rawlins
c.	Embrace internal and	1.	Enhance reporting and data availability for internal	Mike Finch
	external partnerships to		and external use in the areas of health, safety,	
	leverage and extend		economy, and environment	
	county goals	2.	Collaborate, share tools, and enhance	Mike Finch
			communication with internal and external partners	
		3.	Plan, develop, and implement a collaborative and	Judy Williams
			decentralized approach to Strategic Plan	
			monitoring and reporting	

3/20/2019 Date: **Strategic Prioritiy:** Safe, Healthy County **Sponsor: Steve Mokrohisky** The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** Increase housing options for residents to reduce the Convene, sponsor, and implement a collaborative multiincidence of homelessness and increase affordability jurisdictional affordable housing action plan. **Steve Mokrohisky** Team Lead: Team / Partners: Jon Ruiz, Gino Grimaldi, Jacob Fox, Karen Knudson, Steve Manela, Karen Gaffney, Land Management Staff TBD, Community and Economic Development Staff (TBD)

Project

Estimated Start Date: Sep-18 End Date Goal: On-going

Inputs: To accomplish our goals, we may need the following resources:

Projects currently under way realted to this item: Can add more rows below if needed

Projects Status Projects Status Projects Status

1. Met with the City of Eugene, City of Springfield, Homes for Good, Better Housing Together to brainstorm housing affordability ideas	∇	4. Reviewing Better Housing Together's plan and discussing ways to move forward in conjunction w/ the Housing Improvement Plan (HIP).	
2. Discussing possible next steps for capturing the issues at hand and the ways in which we could move forward		5. Develop a framework of an Affordable Housing Action Plan	0
3. Formulate a project team to research best practices and recommend next steps		6	

Comments:

Outputs: Accomplishing these projects will result in the folowing evidence of progress:

Intended Outcomes:

Related Metric:	Porportion of	cost burdene	d low-incom	ne household	ds	
Year	Year 1	Year 2	Year 3			
Where are we now:					Overall Status:	
Target:						
Notes:						

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



		, , , , , ,				· -	
						Date	3/20/2019
1	Strategic Prioritiy:	Safe, Healthy County		Sponsor:	Ka	aren Gaffney	
				The Sponsor	is t	the champion of this project and moving this project forward.	will commit to
	Key Strategic Initiative:		Activity Are	ea:			
a)	Increase housing options for residents to reduce the incidence of homelessness and increase affordability		#2	Identify and implement programs for supportive housing, short-term transitional housing, and long-term and permanent solutions to address homelessness			
	Team Lead:	Steve Manela					
	Project			Project			
	Estimated Start Date:			End Date Go	oal	l:	
	Inputs: Το accomplish οι	ır goals, we may need the fol	lowing reso	urces:			

Projects currently under way realted to the		Can add more rows below if needed	
Projects	Status	Projects	Status
1. 50 Unit MLK Housing First Project is on track		4. Frequent User Services Engagement (FUSE) - SAMSHA Grant For Supportive Housing Services	
2. Homeless Systems Analysis and Shelter Feasibility Study		5. HUD Continuum of Care Grant - Permanent Supportive Housing	
3. Housing Improvement Plan Grant Program - Board Presentation on 1/15/19		6. County Fair Grounds Supportive Housing Site Due Diligence	Δ

Comments:

Outputs: Accomplishing these projects will result in the folowing evidence of progress:

300 Units of Permanent Supportive Housing and Support Services. Adequete Emergency Shelter Service Capacity.

Intended Outcomes:

House and provide services for unsheltered homeless and more appropriate use of crimininal justice and health care resources.

Related Metric: Availability of supportive housing units							
Year	Year 1	Year 2	Year 3				
Where are we now:					Overall Status:		
Target:							
Notes:							

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



						Date:	3/20/2019
1	Strategic Prioritiy:	Safe, Healthy County		Sponsor:	Karen Ga	ffney	
	•			The Sponsor	•	on of this project and whis project forward.	vill commit to
	Key Strategic Initiative:		Activity Area:				
	increase access to prevention develop programs and policy community health, and youth	#1	identify and enhance programs to address food security and access to healthy food			d security	
	Team Lead:	Jocelyn Warren					
	Project		Project				
	Estimated Start Date:	ongoing		End Date Go	oal:	ongoing	

Projects currently under way related to the	is item:	Can add more rows below if needed			
Projects	Status	Projects	Status		
Provide WIC benefits and education, with four satellite clinics with limited hours		4. Farm Direct (checks for use at local farms and farmers markets during the growing season)			
2. Double Up Food Bucks for SNAP recipients		5. Expand Trillium Produce Plus sites - most located in Eugene/Springfield; expand to locations outside the urban center			
3. Created a Community Health Improvement Plan (CHIP) workgroup on food insecurity	\checkmark	6. "Screen and Intervene," for food insecurity (all new CHC patients and regular screening for regular patients)			

Outputs: Accomplishing these projects will result in the following evidence of progress:

To accomplish our goals, we may need the following resources:

Percentage of WIC-eligible families receiving benefits; Higher redemption of Double Up Food Bucks and Farm Direct checks; Most site for Produce Plus; Increase % of CHC clients screened for food insecurity and referred to services

Intended Outcomes:

Higher intake of fresh fruits and vegetables among children and pregnant women;

Related Metric:	Percentage of N within 3 month			ents who	have been screened for food insecurity
Years	Year 1	Year 2	Year 3		
Where are we now:	85%				Overall Status:
Target:	90%				
Notes	From Public Hea	alth Performa	nce Managem	ent syste	m

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



3/20/2019 Date: **Strategic Prioritiy:** Safe, Healthy County Sponsor: Karen Gaffney / Dan Hurley The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** increase access to prevention and treatment services and identify land use policies and investments that promote develop programs and policy focused on behavioral health, rural neighborhood/community development and support community health, and youth physical activity Brian Johnson /Keir Miller Team Lead: Team Members: TBD **Project Project**

End Date Goal:

Feb-19

Projects currently under way realted to t	his item:	Can add more rows below if needed	dd more rows below if needed		
Projects	Status	Projects	Status		
Develop and Implement Transportation Safety Action Plan Develop Comprehensive Trail System		4. Consider adoption of a rural comprehensive plan policies, including requirements for bike lanes and sidewalks, mixed use provisions, open space. 5. Establish a meeting with the team leads and			
(bicycle/pedestrian Master Plan) 3. Assess access to open spaces and update		transportation planning to discuss projects and future goals for this key activity area.			
parks development and master plan to increase connectivity between parks					

Outputs: Accomplishing these projects will result in the following evidence of progress:

Transportation Safety Action Plan, Comprehensive Trail System Plan, Increased connectivity in Master Plan New Rural Comprehensive Plan Policies

Intended Outcomes:

Estimated Start Date:

Jan-17

Improved access to safe routes to parks and open spaces, enhanced safety for biking and walking, safer roads/pathways, increased connectivity, economic development, increased recreation opportunities.

Related Metric:					
Year	Year 1	Year 2	Year 3		
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



3/20/2019 Date: **Strategic Prioritiy:** Safe, Healthy County Sponsor: Karen Gaffney The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** increase access to prevention and treatment services and Expand access to primary care, oral health care, and develop programs and policy focused on behavioral health, behavioral health care in all areas with an emphasis on community health, and youth service to rural areas Team Lead: Ron Hjelm / Pauline Martin **Project Project** Estimated Start Date: End Date Goal:

Projects currently under way realted to this item:		Can add more rows below if needed	
Projects	Status	Projects	Status
Use new data reporting software to incerase ability to track baseline & service penetration into rural areas.		4 Sustain oral health prevention programs in schools, and Headstart programs thoughout Lane County.	
Work with key stakeholders to explore feasiblity of opening primary care and dental clinic in Cottage Grove.	Δ	5. Adding Crisis Services to the rural areas starting with Florence.	
3. Use telepsychiatry to provide services.		6. Added mental health services to Junction City and Cottage Grove for the criminal justice system.	

Intended Outcomes:

Improved health and well-being of the residents residing in rural areas of Lane County.

Related Metric:					
Year	Year 1	Year 2	Year 3		_
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100%



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



3/20/2019 Date: **Strategic Prioritiy:** Safe, Healthy County **Sponsor: Sheriff Trapp** The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** Maintain and enhance public safety funding and service Work towards Phase II of the 10-year public safety plan delivery, focusing on improvements to services in outlying and rural areas **Sheriff Trapp** Team Lead: Team / Partners: **Project Project** Estimated Start Date: End Date Goal:

Projects Stat 1. Public Safety Coordinating Council (PSCC) has assumed monitoring of the 10-year public	tus Projects 4. PSCC came to the Board of Commissioners in February	Status
	4. PSCC came to the Board of Commissioners in February	
safety plan.	with an update to give an overview of the status of the 10 year public safety plan.	\checkmark
2. The PSCC will be tracking progress and provide updates to the PSCC for the 10-year public safety plan.	5. Continue to provide annual updates to the Board.	
3. PSCC Scheduled a fall workgroup / worksession, and is in the process of combining information.	1 6	
Comments:		
Outputs: Accomplishing these projects will result i	in the folowina evidence of proaress:	

Related Metric:					
Year	Year 1	Year 2	Year 3		
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



3/20/2019 Date: **Strategic Prioritiy:** Safe, Healthy County **Sponsor: Steve Mokrohisky** The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** Maintain and enhance public safety funding and service Pursue the next steps for the formation of a public safey delivery, focusing on improvements to services in outlying district by working on a Metro Plan Amendment and rural areas Steve Mokrohisky / Keir Miller Team Lead: Team / Partners: Land Management Division (LMD) Staff, County Administration Staff, Public Safety partners **Project Project Estimated Start Date:** 2018 **End Date Goal:**

Projects currently under way realted to	this item:	Can add more rows below if needed				
Projects	Status	Projects	Status			
I. Identify Metro Plan Amendment as a top priority for LMD's long range work plan.		4. Develop proposed amended language and findings in support of the proposal				
2. Confirm with Cities of Eugene and Springfield that they are willing to consider amending the public safety district	\checkmark	5. Conduct a joint planning commission public hearing (Lane County, City of Eugene and City of Springfield) to develop a recommendation for the elected officials.				
3. Board of Commissioners to initiate the MetroPlan amendment (by Board Order)	Δ	6 Conduct a joint elected officials public hearing (Lane County, City of Eugene and City of Springfield) to adopt recommended changes				
Comments:	•	•	•			

Related Metric:					
Year	Year 1	Year 2	Year 3		
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:

Intended Outcomes:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



3/20/2019 Date: **Strategic Prioritiy:** Safe, Healthy County Sponsor: Greg Rikhoff / Karen Gaffney The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** Pursue effective diversion, corrections, probation, and Research, design, secure resources, and implement parole programs and practices to reduce detainment and evidence-based & programmaticlly sustainable practices to incarceration in youth and adults increase diversion opportunities, provide strength-based supervision, constructive use of conditions and sanctions, risk based use of confinement, avoidance of increasing risk due to system involvement, and reduction in recidivism. Donovan Dumire / Nathaline Frener Team Lead: Team / Partners: Parole and Probation staff and Youth Services staff **Project Project** 2018 End Date Goal: Estimated Start Date: On-going

	ects Status nducting work group review of Program Service
	nducting work group review of Program Service
·	ix to increase diversion opportunities for youth and to of for lowest appropriate intervention.
tracking. Track cognitive/behavioral ensu	view of fidelity to risk assessment instrument to re only appropriate youth are being detained when ght in by law enforcement.
	rmalizing incentivizing of positive behavior change personal growth.
Comments:	<u> </u>
Outputs: Accomplishing these projects will result in the follow	vina evidence of progress:

Related Metric:	Recidivism rates				
Year	Year 1	Year 2	Year 3		•
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



2018-2021 Lane County Strategic Plan

Activity Area Work Plan 3/20/2019 Date: Strategic Prioritiy: Safe, Healthy County Sponsor: Sheriff Trapp / Karen Gaffney The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** Pursue effective diversion, corrections, probation, and parole Emphasize collaborative efforts across public safety, programs and practices to reduce detainment and incarceration in treatment, and human services to address behavioral health vouth and adults issues in the public safety system Lieutenant Billy Halvorson / Pauline Martin Team Lead: Team: Lane County Sheriff's Office (LCSO) and Behavioral Health (LCBH), Oregon State Hospital (OSH), PeaceHealth and California Forensic Medical Group (CFMG - a contracted medical provider at Lane County Adult Corrections (LCAC)) Project Fnd Date Goal: Iul-19 Estimated Start Date: In progress

Projects currently u	nder way realted to this item		Can add more rows below if needed	
Projects		Status	Projects	Status
	ternal Mental Health and services through WellPath imate 240 inmates needing		4. Explore mental health crisis intervention/ jail diversion models utilized in other counties for suitability in Lane County.	
2. Continue LCBH roles within the jail dealing with jail/court related OSH issues, while still maintaining continuity of existing operations and organizational gains achieved in this area.			5. Add additional MH worker capacity in LCAC through the existing medical contract with WellPath to meet more immediate needs of mentally ill within the jail.	Δ
3. Increase continuity of care for inmates going to and returning from OSH, further incorporating frontend assessments as needed upon booking, as well as decrease the number of beds required by providing care locally.			6	
Comments:	communication w/ OSH	partners has	fort with LCSO, LCBH, OSH, PeaceHealth and CFMG services. Di resulted in most short (1-day) evals being conducted via video alem w/inmate transports.	
	hina these projects will result i	n the folow	ring evidence of progress:	
Outputs: Accomplis	mig these projects will result i			

Intervention and stabilization of inmates with recognized mental health needs will improve behavior while incarcerated; allow for timelier mental

health intervention; reduce the Lane County numbers at OSH; and provide cognitive tools for use when released from custody.

Related Metric:	Jail Diversion Grad	uates			
Year	Year 1	Year 2	Year 3		
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



3/20/2019 Date: 2 Strategic Prioritiy: **Vibrant Communities Sponsor: Steve Mokrohisky** The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** #1 Evaluate and embrace partnership opportunities to Invest in a resilient, diverse, and sustainable regional economy increase broadband access in rural communities Team Lead: Sarah Means Team / Partners: Lane County Economic Development (CED), Technology Services (TS), Lane Council of Governments (LCOG), Rural Communities, Private Industries, State Broadband Office (proposed) **Project Project** End Date Goal: Estimated Start Date:

Projects currently under way realted	to this item:	Can add more rows below if needed	
Projects	Status	Projects	Status
. Veneta Broadband		4. Westfir Broadband	
2. Cottage Grove Area Broadband		5. Regional Broadband Strategy	
B. Camp Creek Broadband			
Comments:			
Outputs: Accomplishing these project	s will result in th	e folowing evidence of progress:	
		7, 3	

Related Metric:						
	Γ	1_	T	1-	1	
2018	Quarter 1	Quarter 2	Quarter 3	Quarter 4		
Where are we now:					Overall Status:	
Target:						
Notes:						

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



3/20/2019 Date: Strategic Prioritiy: **Vibrant Communities Sponsor: Steve Mokrohisky** The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** #2 Implement the rural economic development plan, Invest in a resilient, diverse, and sustainable regional economy including identifying investments in rural community priority projects Team Lead: Sarah Means Team / Partners: Lane County Community Economic Development (CED) Staff, County Administration Staff, Public Works

Team / Partners: Lane County Community Economic Development (CED) Staff, County Administration Staff, Public Works dept., Health & Human Services dept., Rural Communities, Business Oregon, Regional Accelerator & Innovation Network (RAIN)

ProjectProjectEstimated Start Date:1-Jul-18End Date Goal:Ongoing

Inputs: To accomplish our goals, we may need the following resources:

Staff capacity in all identified partners, financial capacity to fund projects (vid lot and other sources)

Projects currently under way realted to this item:		Can add more rows below if needed		
Projects	Status	Projects	Status	
RAIN programming in East and West Lane County		4. Creswell Urban Renewal Zone adoption	\	
2. ReVision Florence		5. Oakridge Firewood Program		
3. Coburg Industrial Lands Project				

Comments:

Outputs: Accomplishing these projects will result in the folowing evidence of progress:

Outputs are differnent for each project. Universially, we aim to help our rural communities become more vibrant with these projects

Intended Outcomes:

Rural Lane County communities are more prosperous as a result of the projects listed above (and more)

Related Metric:					
Year	Year 1	Year 2	Year 3		
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



3/20/2019 Date: Strategic Prioritiy: **Vibrant Communities Sponsor: Steve Mokrohisky** The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** Invest in a resilient, diverse, and sustainable regional Parnter with public and private organizations to support investments that lead to jobs with incomes above the economy median wage with a targeted focus in traded sector industries that complement Lane County. Team Lead: Sarah Means Team / Partners: Lane County Community Economic Development (CED) Staff, Economic Development partners (regionally), Regional Accelerator & Innovation Network (RAIN), Sector Strategy Leads **Project Project** End Date Goal: Estimated Start Date: 1-Jul-18 Ongoing

To accomplish our goals, we may need the following resources: Staff capacity, financial capacity Projects currently under way realted to this item: Can add more rows below if needed **Projects Projects** Status Status 1. Support and lead Sector Strategy efforts related to targeted industries (Tech, Food & Beverage Manufacturing, Wood Products) 2. Both lead and support business recruitment efforts 3. Support of Business Retention and Expansion (BRE) Efforts Comments: Outputs: Accomplishing these projects will result in the folowing evidence of progress: Job creation at or above the recognized median wage of Lane County Intended Outcomes: To provide a thriving economy with ample family wage jobs to the citizens of Lane County

Related Metric:					
Year	Year 1	Year 2	Year 3		
Where are we now:				Overall S	Status:
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



3/20/2019 Date: 2 Strategic Prioritiy: **Vibrant Communities Sponsor: Steve Mokrohisky** The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** #5 Monitor & implement economic development & business Invest in a resilient, diverse, and sustainable regional innovation opportunities such as the University of Oregon economy Phil and Penny Knight Campus for Accelerating Scientific Impact, downtown Eugene/Riverfront development, Glenwood re-development and other projects important to the region. Sarah Means Team Lead: Team / Partners: Lane County Economic Development (CED), Economic development partners **Project Project** Estimated Start Date: End Date Goal:

Projects currently under way realted to Projects	Status	Can add more rows below if needed Projects	Status
UO Phil and Penny Knight Campus for acceleerating Scientific Impact		4. Umpqua Bank Lot Development	
. Downtown Parking		5. Glenwood Redevelopment	Δ
. Eugene Riverfront Development/Town quare		6. Goshen Redevelopment	
Comments:	•	-	•

Related Metric:					
Year	Year 1	Year 2	Year 3		
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



2018-2021 Lane County Strategic Plan

		Ac	tivity /	Area W	Vork Plan				
							Date:	3/20/2019	
2	Strategic Prioritiy:	Vibrant Con	nmunities	5	Sponsor:	Steve Mo	okrohisky		
					The Sponsor	•	ion of this project and whis project forward.	will commit to	
	Key Strategic Initiative:				Activity Are	ea:			
3)	Invest in a resilient, divers	e, and sustainabl	e regional	#6			c development too		
	economy				opportuniti	es at the lo	cal, state and fede	ral level	
	Team Lead:	Sarah Mean	s / Alex C	uyler					
	Team / Partners: Lane Cou Staff, Oregon Economical I Dawson & Andrews			•	-	_			
	Project				Project				
	Estimated Start Date:	1-Jul-18			End Date G	oal:	Ongoing		
i									
	Inputs: To accomplish of	ur goals, we may	need the fo	llowing resou	urces:				
	Staff capacity								
	Projects currently under v	vay realted to th	is item:	Can add mo	ore rows belo	ow if needed	d		
	Projects		Status	Projects				Status	
	 Monitor legislative agenda OEDA 	developed by							
	2. Monitor legislative agenda IEDC	developed by							
	3. Develop list of key bills to r potentially take action on in t legislative session								
	Comments:			•					
	Outputs: Accomplishing th	ese projects will	result in the	folowing evi	idence of pro	ogress:			
	Legislative action that is co	omplementary ar	nd supportiv	e of econom	ic developm	ent efforts			
	Intended Outcomes:								

Related Metric:					
Year	Year 1	Year 2	Year 3]	
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Legislation that fosters a positive climate for private industry

Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



3/20/2019 Date: Strategic Prioritiy: **Vibrant Communities** Sponsor: Steve Dingle / Dan Hurley The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area: b)** Pursue programs and practices that reduce impacts on #1 | Continue to monitor marijuana regulations and and leverage the natural environment to enhance potential land use issues. livability and economic development Team Lead: Sara Chinske / Keir Miller Team / Partners: Project **Project**

End Date Goal:

N/A

To accomplish our goals, we may need the following resources: Amendments to state legislation. Projects currently under way realted to this item: Can add more rows below if needed Projects **Projects Status** Status 1. Continue to apply current land use 4. Continue to monitor and provide input on relevant regulations to mitigate impacts. state legislation. 2. Continue to provide staff support to 5. Continue to monitor AOC and similarly situated respond to nuisance complaints. counties to evaluate potential solutions. 3. Continue to monitor public response/comments re: legalized marijuana grows **Comments:** Outputs: Accomplishing these projects will result in the folowing evidence of progress: **Intended Outcomes:**

Petermine whether amended code language is warranted. Related Metric: Year Year 1 Year 2 Year 3 Where are we now: Target: Notes: Overall Status:

Legend:



2018

Estimated Start Date:

Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



Date: 3/20/2019 2 Strategic Prioritiy: **Vibrant Communities** Sponsor: Dan Hurley The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area: b)** Pursue programs and practices that reduce impacts on Maintain and improve air quality, water quality, waste management, land use and parks by identifying resources and leverage the natural environment to enhance and stewardship planning in the areas of 1) transportation livability and economic development 2) facilities, 3) waste management and 4) procurement Team Lead: Dan Hurley Team / Partners: Michael Johns, Miller, Brett Henry, Peggy Keppler, Jeff Orlandini, Stephen Nelson **Project Project**

Financial resources, collaboration						
Projects currently under way realted to th	nis item:	Can add more rows below if needed				
Projects	Status	Projects	Status			
Arranged an intial meeting (February) with team members to discuss vision for the activity area. Goals identified.	\checkmark	4. Reconvene team to discuss strategy for moving forward.	0			
Research best practices [Solid Waste Plan,Parks Plan, and Facilities Audit; Asset Management]	Δ	5. Discuss ideas at Management Team	0			
3. Reach out to procurement & assemble	•	6. Complete plans and implement objectives	0			

End Date Goal:

On-going

Outputs: Accomplishing these projects will result in the following evidence of progress:

To accomplish our goals, we may need the following resources:

Solid Waste Master Plan, Parks Master Plan, Transportation Asset Management, Facilities Service Plan, Green Purchasing Program

Intended Outcomes:

assist in this effort

team to research possible resource options to

Estimated Start Date:

Inputs:

2019

Complete key planning documents and begin implementation (Waste, Parks ,Facilities, Purchasing). Implementation Asset Management

Related Metric:	Related Metric: Material diverted from waste stream							
Year	Year 1	Year 2	Year 3					
Where are we now:	50%				Overall Status:			
Target:	63% by 2025							
Notes:								

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



Activity Area Work Plan 3/20/2019 Date: 2 Strategic Prioritiy: **Vibrant Communities** Sponsor: Dan Hurley The Sponsor is the champion of this project and will commit to moving this project forward. Key Strategic Initiative: **Activity Area:** Pursue programs and practices that reduce impacts on Improve existing park grounds and create partnerships to invest in infrastructure and leverage the natural environment to enhance livability and economic development Team Lead: **Brett Henry** Team / Partners: OPRD - Office of State Parks, Nature Conservancy, Army Corps of Enginers (ACOE), Department of State Lands (DSL), Rivers to Ridges, McKenzie River Trust, Eugene Parks, Willamalane Park District **Project Project** Estimated Start Date: Aug-18 End Date Goal: Dec-21

Inputs: To accomplish our goals, we may need the following resources:

Dedicated operating and staffing revenue is needed to address our estimated \$17M deferred maintenance backlog and replace with new infrastructure.

Projects currently under way realted to this item:		Can add more rows below if needed		
Projects Status		Projects	Status	
Hire a consultant to determine deferred maintenance backlog for the parks system		4. Leverage volunteer groups with non-profit status to assist w/ maintenance through approved Special Use Permits. A good example is Friends of Howard Buford Recreation Area & Mt. Pisgah		
 Establish a preventative maintenance schedule that will be reflected in future budgets 	0	5. Invest in infrasture to replace the majority of parks that were constructed in the 1960s and 1970s. Discuss revenue for capital projects		
3. Leverage partnerships to establish maintenance agreements where County parks contracts w/ other agencies to provide maintenance and oversight		6. 20 Year Capital Improvement Plan to mirror the Parks & Open Space Master Plan. Incorporate the deferred and preventative maintenance and the capital project reinvestment needed to replace the aging infrastructure		

Outputs: Accomplishing these projects will result in the folowing evidence of progress:

A Deferred maintenance Inventory, a Preventative Maintenance Schedule, and a 20-Year Capital Improvement Plan

Intended Outcomes:

Lane County Parks will provide access to a more safe and functional environment to recreate and enjoy for years to come.

Related Metric:					
Year	Year 1	Year 2	Year 3		
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



3/20/2019 Date: 2 Strategic Prioritiy: **Vibrant Communities** Sponsor: Dan Hurley The Sponsor is the champion of this project and will commit to moving this project forward. Key Strategic Initiative: **Activity Area:** Pursue programs and practices that reduce impacts on Market Lane County parks as a destination for residents and visitors and leverage the natural environment to enhance livability and economic development Team Lead: **Brett Henry** Team / Partners: Devon Ashbridge - Public Information Officer **Project** Estimated Start Date: Jul-18 End Date Goal: Dec-21

Projects currently under way realted to thi	s item:	Can add more rows below if needed	
Projects	Status	Projects	Status
Advertise Lane County Parks in local media (TV, Radio, and Print) - i.e. : Partnership with Travel Lane County & KVAL-TV		4. Establish a Lane County Parks Facebook page. Hire a volunteer coordinator to establish an umbrella 501c3 to bring together Friends groups and assist with marketing the parks program	0
Conduct a Business Plan that focuses on Branding of the parks to provide a recognizable product distinct from other park districts and agencies		5. Improve Parks Webpage by making it more user friendly and to better advertise Parks as a destination	
3. Collaborate with stakeholder like Rivers to Ridges to promote County Parks together with other agencies		6. Host an annual Parks Celebration at an approved County Park	0

Inputs: To accomplish our goals, we may need the following resources:

Awareness of Lane County Parks will result increased visitation by county residents and perhaps more regional parks like HBRA.

Intended Outcomes:

Increased awareness of Lane County Parks will result in more citizen support of Lane County Parks this will in turn improve the reputation of our parks as well as volunteer participation in advocacy groups like Friends of Buford Park.

Related Metric:					
Year	Year 1	Year 2	Year 3		
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



Last Update: 3/20/2019 2 Strategic Prioritiy: 2. Vibrant Communities **Sponsor: Steve Mokrohisky** The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** #1 Implement our Equity and Access Plan, including Enhance equity and access in service delivery and representation in governance. improved access to services for underrepresented communities and engagement with community partners Mo Young Team Lead: Team / Partners: Human Resources Staff - Darcy Dillon, Valerie Sanchez, Laura Vinson, Alana Holmes **Project Project** Estimated Start Date: 7/1/2018 End Date Goal: varies

Projects currently under way realted to th	is item:	Can add more rows below if needed	
Projects	Status	Projects	Status
Health Equity work with Lane County Public Health. Two groups to craft a plan to bring to the Board of Health		4. Establish a countywide comprehensive document that compiles our successes, current workplans and future goals in the areas of Equity	
Equity and Access Advisory Board meetings specifically outside of metro area. Next meeting outside of Metro area will be in Cottage Grove.		5.Brainstorm an Equity data dashboard with Human Resources and Technology Services	0
3. Equity and Access Coordinator participation on Lane Equity Coalition and Equity and Community Consortium			

Outputs: Accomplishing these projects will result in the folowing evidence of progress:

Inputs: To accomplish our goals, we may need the following resources

Increase in public participation at quarterly Lane Equity Coalition eductional events; A minimum of 10 Equity and Access Advisory Board meetings each year, 2 outside of the Metro area; Equity and Access Advisory Board work plan is completed; Better coordination of work happening in partnership with other public agencies (hate and bias response and implicit bias training are on this year's work plan); Assessment of policies that are related to pay is complete.

Intended Outcomes:

Creation/Changes in policies and procedures that will enable Lane County to better serve all communites

Related Metric:					
Year	Year 1	Year 2	Year 3		•
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



3/20/2019 Date: 2 Strategic Prioritiy: Vibrant Communities Sponsor: Alana Holmes & Greg Rikhoff The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** Promote greater understanding and acceptance for all Enhance equity and access in service delivery and people based on the unique background, culture and representation in governance. diversity of our employees and the people we serve Alana Holmes & Mo Young Team Lead: Team / Partners: Aaron Rawlins, Laura Vinson, Mo Young, others TBD, E2 Committee Project **Project** 7/1/2018 **Estimated Start Date:** End Date Goal: varies

Projects currently under way realted to th	is item:	Can add more rows below if needed	
Projects	Status	Projects	Status
1. Minimum of two (2) Equity Summits each		4. Increase base of "equity facilitators" - Train the trainer	A
ear (spring and fall) - ongoing - as well as		for Equity 101 course - by June 2019	
create new trainings assess/advance equity			
2. Expand available trainings to meet the		5. Employee Resource Groups - Create project team,	
hree hour requirement (films, sack lunches,		conduct research on best practices, review case studies,	\wedge
etc.) - ongoing - as well as assess/create and		and other research, draft work and make	
advance new trainings such as Implicit Bias		recommendations considering opportunities and	
raining.		challenges - Project work began in March 2019.	
3. Explore opportunity for book club(s) - by	^	6. Update our Lane County Diversity poster. Assembled	^
June 2019		team, created design options and now gathering feedback	
		on definitions and layout (s).	

Outputs: Accomplishing these projects will result in the folowing evidence of progress:

An increase in training opportunities; Increase in the #/% of employees that are meeting 3 hour training requirement; Increase in number of hours employees are going above/beyond the 3 hour minimum; A minimum of two Equity Summits during the year; Sack lunches and films are hosted by each department; Cohort of Equity 101 trainers completes training and implements first course; A minimum of one Employee Resource Group is piloted

Intended Outcomes:

Related Metric:					
Year	Year 1	Year 2	Year 3		
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



2018-2021 Lane County Strategic Plan **Activity Area Work Plan** Date: 3/20/2019 **Vibrant Communities Sponsor:** Greg Rikhoff The Sponsor is the champion of this project and will commit to moving this project forward. **Activity Area:** Enhance equity and access in service delivery and Establish procurement programs that enables Lane

County to actively encourage participation by minority-

and woman-owned businesses (as well as other

underutilized firms)

Team Lead: Stephen Nelson / Robert Tintle

Team / Partners: Mo Young, Jackie Owen, Jason Brown, David Tam, Ashley Espinoza, Centro Latino Americano, National Association for the Advancement of Colored People (NAACP), Oregon Public Purchasing Association (OPPA), Contract Alliance for Diversity & Equity (CADE), Government Contract Alliance Program (GCAP) & SCORE

Project		Project			
Estimated Start Date:	7/10/2018	End Date Goal:	2021		

Inputs: To accomplish our goals, we may need the following resources:

Funding for outreach and advertisement, a venue to host events, internal personnel to support in departments

Projects currently under way related to this item: Can add more rows below if needed **Projects Status Projects Status** 1. Join and add value to the local area 4. Push out objectives and encourage Lane County Departments to contract with underutilized business governmental collective to encourage underutilized firms participation. entities. Outreach with local area community 5. Create learning opportinities and training for organizations to gain understanding of different external stakeholders. business cultures. 3. Survey local area businesses to better 6. Create an advantage for COBID certified firms to actively respond to Lane County solicitations. understand and formulate a contracting diversity program.

Certification Office for Busines Inclusion and Diversity (COBID) Comments:

Outputs: Accomplishing these projects will result in the following evidence of progress:

More participation from underutilized firms in procurement related programs and activities. More communication and interaction from local area businesses from different communities.

Intended Outcomes:

2|Strategic Priority:

Key Strategic Initiative:

representation in governance

To strengthen the businesses within various communities and to add value to the communities that call Lane County home. To encourage Lane County departments to innovate and not use the same methods or sources.

Related Metric:				
Year	Year 1	Year 2	Year 3	
Where are we now:				Overall Status:
Target:				
Notes:				

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



3 Strategic Prioritiy: Robust Infrastructure

Key Strategic Initiative:

Enhance safe transportation facilities and operations

Team Lead: Peggy Keppler

Team / Partners: Safe Routes to Schools (SRTS) Coordinators, Local Bike Groups

Project

End Date Goal:

Inputs: To accomplish our goals, we may need the following resources:

Funding constraints, STIP funding has been requested

Spring 2018

Projects currently under way realted to th	nis item:	Can add more rows below if needed			
Projects	Status	Projects	Status		
Complete an ADA Transition Plan focusing on Lane County's public Right of Way.		4. Include ADA compliant ramp cosntruction in overlay projects. This is a Lane County standard on all overlay projects			
Request SRTS funding for local improvements in Springfield, Creswell. Applications not successful, seeking other opportunities for funding		5			
3. Identify other funding options for plan development & other local improvements. Looking at funding opportunities to complete a Bicycle/Pedestrian Master Plan.		6			

Outputs: Accomplishing these projects will result in the folowing evidence of progress:

County-wide awareness and commitment to safer rodas for all users w/ a focus on our most vulnerable users

Intended Outcomes:

Project

Estimated Start Date:

Increased Bike/Ped features along Lane County's Transportation System

Related Metric: Year Year 1 Year 2 Year 3 Where are we now: Overall Status: Target: Notes:

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



No progress to date

12/31/2020

3/20/2019 Date: **3** Strategic Prioritiy: **Robust Infrastructure** Sponsor: Dan Hurley The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** a) Enhance safe transportation facilities and operations #2 Pursue the collaborative model of engineering, education and enforcement to address transportation safety in Lane County Team Lead: Sasha Vartanian Team / Partners: Lane County Sheriff's Office (LCSO), County Council, and Health & Human Services (HHS) **Project** Project **Estimated Start Date:** 2017 End Date Goal: on-going

Projects currently under way realted to th	is item:	Can add more rows below if needed		
Projects	Status	Projects	Status	
Monthly Fatal Crash Investigation Team Meetings (County Administration, LCSO, HHS, Public Works). New safety initiatives established.		4. Transportation Safety Champions (coordinate & support local champions): through the community safety campaigns, identify community members to serve as champions to help build engagement.		
Monthly System Engineering Investigation Team Meetings. Working to prioritize roads based on # of fatalities and severe crashes.		5. Maintain safe road structures (measure Pavement Condition Index-PCI): Continue to monitor and prioritize funding projects to maintain safe and healthy road structures.		
3. Community Safety Campaigns: first held 7/30/18 in Cottage Grove, next campaign is planned for North River Road/Junction City in 2019. Comments: On Lane County roa	ads alone, the	6. Develop a Towards Zero Death (TZD) Webpage to share information about what Lane County is doing to make our roads safer and provides data on where crashes have occurred on our roads. ere has been a decline in fatal collisions since adopting our TSAP in 20	17	
Outputs: Accomplishing these projects will				
County-wide awareness and commitment t				
Intended Outcomes:	.o salei 10a	us.		

Related Metric: Year Year 1 Year 2 Year 3 Where are we now: Overall Status: Target: Notes:

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved

Move Toward Zero Deaths on Lane County Roads



Some progress, 34% -66% complete



Date: 3/20/2019 3 Strategic Prioritiy: **Robust Infrastructure** Sponsor: Dan Hurley The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** b) Maintain existing facilities and identify efficiencies in #1 Maintain a safe and resilient road and bridge system capital assets for Lane County Team Lead: Orin Schumacher Team / Partners: Lane County Roads Division members, State of Oregon, City & County partners Project Project Estimated Start Date: 2018 End Date Goal: 2021

Inputs: To accomplish our goals, we may	need the f	ollowing resources:	
Additional staffing & equipment may be no	eeded for G	oal 1	
Projects currently under way realted to the	nis item:	Can add more rows below if needed	
Projects	Status	Projects	Status
Jurisdictional transfer of Terrotorial Hwy, Jasper Parkway and Cloverdale Roads with State of Oregon.		4. Revise and Update Lane Code Chapter 15. significant progress made with the desire to bring to the Board of Commissioners in Spring of 2019.	
2. Building a Public Works Asset Management Program. Finalizing contract, will be long term project	Δ	5. Onboard and train new bridge maintenance team for Lane County Roads Division. Filled many positions.	
Develop 3-5 year plan for road surface treatements and bridge maintenance		6. Implement new Integrated Vegetation Management policies with addition of Ordinance 12-03	Δ
Comments:			

Outputs: Accomplishing these projects will result in the following evidence of progress:

Progress measurements will be evident in consistent PCI indexes, new computer system additions, Board support and approval of Code Changes and jurisidictional transfer agreements signed by County and State representatives.

Intended Outcomes:

Improve efficiencies in all road maintenance activities to better serve and support Lane County residents

Related Metric:					
Year	Year 1	Year 2	Year 3		
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



3/20/2019 Date: 3 Strategic Prioritiy: **Robust Infrastructure** Sponsor: Greg Rikhoff The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** b) Maintain existing facilities and identify efficiencies in #2 Create and implement a countywide Capital capital assets Improvement Plan Team Lead: Mike Penwell Team / Partners: Budget staff, Commissioners, Directors Project Project 7/1/2018 Estimated Start Date: End Date Goal: on-going

Projects currently under way realted to this item:		Can add more rows below if needed			
Projects	Status	Projects	Status		
 Create a county-wide Capital Improvent Plan 	ent	4. Utilize the Facilities Committee as an advisory body to help rank facilities projects. Ranking criteria developed for the next Facilities Committee mtg.			
2. Determine available funding based on strategic priorities		5			
3. Recruit, select, hire and on-board a Cap Improvements Manager.	tal	6			
Improvements Manager. Comments:	~				

Outputs: Accomplishing these projects will result in the folowing evidence of progress:

Advance and maintain a safe and healthy work environment that is accessible to Lane County's public and stakeholders. Support the county's work goals, values, behaviors and startegic plan.

Intended Outcomes:

Create an envirnment where County dollars are utilized strategically through the use of the CIP.

Related Metric: Percentage of CIP projects identified for completion in a fiscal year completed within the fiscal year Year Year 1 Year 2 Year 3 Where are we now: Target: Notes: Overall Status:

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



3/20/2019 Date: **3** Strategic Prioritiy: **Robust Infrastructure Greg Rikhoff** Sponsor: The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** b) Maintain existing facilities and identify efficiencies in #3 Create a Capital Management Plan that addresses capital assets space allocation planning and the most efficient and effective uses for County owned property (active and surplus) Mike Penwell Team Lead: Team / Partners: Budget Staff, Capital Improvements Staff, Commissioners, Directors **Project Project** Estimated Start Date: 7/1/2018 End Date Goal: on-going

Projects currently under wa Projects	y realted to th	is item: Status	Can add more rows below if needed Projects	Status
1. Hire a Capital Improvements	Manager	\checkmark	4. Create a Capital Management Plan	0
2. Utilizing the Capital Improver (CIP) process and Facilities Comassess county space			5	
3. Utilize the strategic plan and interest to advance site-specific			6	
Comments:			1	I
	sa prajacte will	result in the	e folowing evidence of progress:	

Related Metric:					
		Т	1	1	
Year	Year 1	Year 2	Year 3		
Where are we now:				Overall Status:	
Target:					
Notes:					

3/20/2019 Date: **Strategic Prioritiy: Robust Infrastructure** Sponsor: Dan Hurley The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** b) Maintain existing facilities and identify efficiencies in #4 Develop a Lane County Events Center Business Plan capital assets to maximize flexibility, attract new events and increase revenue **Corey Buller** Team Lead: Team / Partners: Rachel Bivens, Tanya Heaton Project **Project** Estimated Start Date: **ASAP** End Date Goal: 2019-2020

Projects currently under way realted to this item: Can add more rows below if needed					
Projects	Status	Projects	Status		
1. Market Demand Analysis -RFP was		4			
developed to select Consultant. Interviews					
happening March 14th					
2. Market Demand Analysis Report will be		5			
delivered to the Board of County					
Commissioners once completed, anticipated					
in fall/winter					
3. Business Plan and Short Term Capital Plan		6			
will be developed based upon information					
gathered in Market Demand					
Outputs: Accomplishing these projects will	result in th	e folowing evidence of progress:			

Unce Market Demand Analysis is complete a Capital Plan/ short term Business Plan can be developed based upon potential ROI.

Intended Outcomes:

Identify opportunities to renovate or replace aging infrastructures and increase usage of the facilities.

Related Metric:				
Year	Year 1	Year 2	Year 3	
Where are we now:				Overall Status:
Target:				
Notes:				

Legend:

Good progress towards outcome, 67% -100%
complete

Outcome achieved

Good progress towards outcome, 67% -100%
complete

No progress to date

3/20/2019 Date: Strategic Prioritiy: **Robust Infrastructure Sponsor:** The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** Maintain existing facilities and identify efficiencies in #5 Adopt and implement a new Parks Master Plan capital assets Team Lead: Brett Henry - Parks Division Manager Team / Partners: Parks Advisory Committee (PAC), Friends of Buford Park, McKenzie River Trust **Project** Project Estimated Start Date: Dec-18 End Date Goal: Dec-21

Inputs: To accomplish our goals, we may need the following resources:

Additional dedicated funding revenue and staffing is needed to implement the Master Plan.

Projects currently under way realted to t	his item:	Can add more rows below if needed	
Projects	Status	Projects	Status
 Solicit public feedback of draft Master Plan through online survey and 6 community forums 	\langle	4. Parks Master Plan adopted on 12-18-19	\searrow
Incorporate public feedback into the final draft Master Plan	\searrow	5. With assistance from the PAC, create Action Plans every 3 years to implement project identified in Master Plan using a project matrix scoring system	
 Solicit feedback from the PAC, Parks Master Plan Task Force, and the Board of County Commissioners 	\checkmark	6. Leverage partnerships with other agencies and stakeholders to maximize resources	

Comments:

Outputs: Accomplishing these projects will result in the following evidence of progress:

A Parks & Open Spaces Master Plan will provide a guiding document for Lane County Parks for the next 20 years.

Intended Outcomes:

The Parks & Open Spaces Master Plan will be adopted into the Lane County Rural Comprehensive Plan. The 6 Core Goals of the Master Plan will be reflected in Lane County Parks: 1. Collaborate, 2. Connect, 3. Create Vibrancy, 4. Generate Economic Vitality, 5. Protect our Natural & Cultural Resources, 6. Reflect Our Values

Related Metric:					
Year	Year 1	Year 2	Year 3]	•
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



3/20/2019 Date: 3 Strategic Prioritiy: **Robust Infrastructure Sponsor: Steve Mokrohisky** The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** Fund and develop new facilities that support safety Complete funding and construction of the new Court and livability house Team Lead: Greg Rikhoff Team / Partners: Project Manager Jim Chaney, Project Team, Stakeholder Team, Financing Team, Engagement and Outreach Team and Courts Team. Project Project Estimated Start Date: 7/1/2018 End Date Goal: 2023?

Inputs: To accomplish our goals, we may need the following resources:						
d Lane Coun	ty Taxpayers. A secured, free and clear site					
nis item:	Can add more rows below if needed					
Projects Status Projects Sta						
\searrow	4. Secure all possible funding from the State					
\searrow	5. Advance public understanding of need for courthouse construction by providing objective information to the public.					
V	6. Secure necessary funding from Lane County taxpayers					
	Lane Coun	Lane County Taxpayers. A secured, free and clear site Can add more rows below if needed Status Projects 4. Secure all possible funding from the State 5. Advance public understanding of need for courthouse construction by providing objective information to the public.				

Outputs: Accomplishing these projects will result in the following evidence of progress:

Lane County will secure and begin to utilize the perferred site for the court house. The County will understand the costs associate with the construction and operation of a new courthouse. State partners will commit to inhabiting courthouse space.

Intended Outcomes:

A courthouse will be built and inhabited.

Related Metric:	funding secur	e? Craft cons	truction doc	uments?		
Year	Year 1	Year 2	Year 3			
Where are we now:					Overall Status:	
Target:						
Notes:						

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome Achieved



Some progress, 34% -66% complete



3/20/2019 Date: 3 Strategic Prioritiy: **Robust Infrastructure** Sponsor: Greg Rikhoff The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area: C)** Fund and develop new facilities that support safety #2 Pursue a new location for Adult Parole and Probation and livability (P&P) and renovate the existing facility to expand the **Community Corrections Center** Jeff Kincaid Team Lead: Team / Partners: Donovan Dumire, Judy Williams, Lynn Smith, Greg Rikhoff, P&P Relocation Advisory Group **Project Project** Estimated Start Date: January 2018 End Date Goal: July 2019

Inputs: To accomplish our goals, we may	v need the fo	ollowing resources:			
Additional funding to meet requirements of	of relocation	n, remodeling and moving.			
Projects currently under way realted to tl	nis item:	Can add more rows below if needed			
Projects	Status	Projects Statu			
Engage architect to establish programming requirements and site modeling.	\checkmark	4. Enter into purchase, lease, or other agreement for property.	0		
Complete programming phase with architect.	\checkmark	5. Complete remodeling or construction.	0		
3. Complete site modeling phase.		6. Complete move-in. Focus efforts on expanding the Community Corrections Center.	0		
Comments:					

Outputs: Accomplishing these projects will result in the following evidence of progress:

Steady progression toward a new main office for Parole & Probation.

Intended Outcomes:

Establish a new main office for Parole & Probation and realize benefits of a more efficient and suitable workplace for a unique unit.

Related Metric:					
Year	Year 1	Year 2	Year 3		
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



3/20/2019 Date: **Our People & Partnerships** 4 Strategic Prioritiy: **Sponsor: Steve Mokrohisky** The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** a) Pursue strategies to enhance fiscal resilience and #1 Align departmental work plans with 2018-2021 operational effectiveness Strategic Plan Steve Mokrohisky Team Lead: Team / Partners: **Project Project Estimated Start Date:** End Date Goal:

Projects currently under way realted to this item:		Can add more rows below if needed			
Projects	Status	Projects	Status		
1. After the rollout of the Plan, met with all department directors including elected officials to discuss priorities and goals related to aligning departments with the Countywide Strategic Plan	\checkmark	4. Create templates for departments to use that want to create their own department strategic plan (if they don't have one) that has alignment built in			
Departments that have their own strategic plans will be updating them as possible w/ county alignment	Δ				
3. Communications with individual department directors on if/how they need assistance to create alignment		6			
Comments:					
Outputs: Accomplishing these projects will	result in th	e folowing evidence of progress:			
-					

Related Metric: Year Year 1 Year 2 Year 3 **Overall Status:** Where are we now: Target: Notes:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Legend:

Outcome achieved



Some progress, 34% -66% complete



3/20/2019 Date: **4** Strategic Prioritiy: **Our People & Partnerships Sponsor:** Mike Finch / Mike Cowles The Sponsor is the champion of this project and will commit to moving this project forward. Key Strategic Initiative: **Activity Area:** a) Pursue strategies to enhance fiscal resilience and #2 Support effective core operational services operational effectiveness Team Lead: Mike Finch / Mike Cowles Team / Partners: Project **Project** 2018 2019 Estimated Start Date: End Date Goal:

Status			
ne			
highest degree of confidence in our integrity, efficiency, and fairness. 6 the following evidence of progress:			

Related Metric:					
Year	Year 1	Year 2	Year 3		_
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



						Date:	3/20/2019
4	Strategic Priority:	Our People & Partner	ships	Sponsor:	Steve I	Mokrohisky	
		•		The Sponsor		mpion of this project and v	will commit to
			_		movir	ng this project forward.	
	Key Strategic Initiative:			Activity Are			
a)	Pursue strategies to enhan	ce fiscal resilience and	#3	Pursue effo	rts to ma	aintain a structurally b	palanced
	operational effectiveness			budget			
	Team Lead:	Steve Mokrohisky / Ch	nristine M	loody			
	Team / Partners: Commiss	ioners, Department Director	rs, Budget St	aff, Human F	Resource	es, Legal Counsel	
	Project			Project			
	Estimated Start Date:	1/1/2018		End Date Go	oal:	ongoing	
	Innuts: To accomplish ou	ir anals, we may need the fol	llowing resol	irces.			

Projects currently under way related to	this item:	Can add more rows below if need	ed
Projects	Status	Projects	Status
1 Implement procedures to enhance commo sense budgeting such as vacancy variance & reserve budgeting and budget closer to actuals.		4	
2 Pursue strategies to manage employee penefit costs		5	
3		6	

Outputs: Accomplishing these projects will result in the following evidence of progress:

Year end actuals will be closer to budget; one-time resources will be spent only on one-time expenses; decrease in employee benefit costs as a % of payroll will occur.

Intended Outcomes:

Maintain service levels - no reductions made due to budget being higher than actuals.

Related Metric:	Employer ben	efit costs as p	ercent of sa	lary	
Year	Year 1	Year 2	Year 3		
Where are we now:					Overall Status:
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100%



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



Date: 3/20/2019 **4 Strategic Prioritiy:** Our People & Partnerships Sponsor: Greg Rikhoff The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** Pursue strategies to enhance fiscal resilience and Coordinate strategic partnerships which further advocate for Lane County's interests in Salem and Washington, DC; operational effectiveness seek to secure state and federal funding and move forward with the Board-approved legislative priorities. Alex Cuyler Team Lead: Team / Partners: Department Directors, Board of County Commissioners, cities, and private entities **Project Project** Estimated Start Date: End Date Goal: In progress on-going

inputs: To accomplish our goals, we me	ay need the Jo	ollowing resources:	
Lane County contracts for federal lobbying	ng assistance	and will implement a similar strucutre for the Courthou	ıse
Projects currently under way realted to	this item:	Can add more rows below if needed	
Projects	Status	Projects	Status
1.United Front trip for 2019	\searrow	4. Revise Oregon Land Use laws to allow farm to table restaurants on Exclusive Farm Use lands	
Courthouse funding advocacy during 2019 Oregon Legislature		5. Establish Lane County as a viable recipient of the Confluence restoration project currently owned and managed by the Nature Conservancy	
3.Hwy 126W improvements between Eugene and Veneta		6. Complete financial package for Housing First project	
Comments: Each of these	projects requ	uire different collaborations	

Outputs: Accomplishing these projects will result in the folowing evidence of progress:

Favorable changes to Oregon laws or named appropriations to support these programs

Intended Outcomes:

Improved community infrastructure and/or additional opportunities for private sector job creation and development

Related Metric:					
Year	Year 1	Year 2	Year 3		•
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



Activity Area Work Plan 3/20/2019 Date: Strategic Prioritiy: Our People & Partnerships Sponsor: Casey Crear, PhD. The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** #5 Complete performance audits to identify successes Pursue strategies to enhance fiscal resilience and operational effectiveness and solutions to improve services Team Lead: Casey Crear, PhD Team / Partners: Any personnel appropriately responsible for providing, to the County Performance Auditor, information that assists in the completion of audit reports/projects **Project Project** Estimated Start Date: May 2018 End Date Goal: **TBD**

Inputs: To accomplish our goals, we may need the following resources:

(1) Data from multiple County departments (e.g., demographic information from Human Resources), (2) Cooperation from County employees in the development and completion of a survey to be distributed Countywide, (3) Input from outside parties/resources (e.g., professional opinions, relevant literature)

Projects currently under way realted to tl	nis item:	Can add more rows below if needed	
Projects	Status	Projects	Status
1. Recruitment and Retention Audit	\checkmark	4	
2. Working on a proposed 2-year audit plan and taking the plan to the Performance Audit Committee		5	
3		6	

Comments:

Outputs: Accomplishing these projects will result in the following evidence of progress:

Finalized/Deliverable government report that highlights areas of Lane County Government which have been analyzed for efficiency, effectiveness, and/or economic responsibility

Intended Outcomes:

To educate County personnel and the public about (a) key areas where efficiency, effectiveness, and economic responsibility can be had at an improved level, and (b) how to potentially reach that level

Related Metric:					
Year	Year 1	Year 2	Year 3		
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



2018-2021 Lane County Strategic Plan **Activity Area Work Plan** 3/20/2019 Date: **4** Strategic Prioritiy: **Our People & Partnerships Sponsor: Mike Finch** The Sponsor is the champion of this project and will commit to moving this project forward. Key Strategic Initiative: **Activity Area:** a) Pursue strategies to enhance fiscal resilience and #6 Pursue opportunities for efficient service delivery operational effectiveness models, such as one-stop services Mike Finch Team Lead: Team / Partners:

Project

End Date Goal:

Inputs: To accomplish our goals, we ma	y need the fo	ollowing resources:	
Projects currently under way realted to t	his item:	Can add more rows below if needed	
Projects	Status	Projects	Status
1. Office 365 Deployment		4	
2. Windows 10 upgrade		5	
Cooperative Project Agreement (CPA) sevices review and improvement efforts with LCOG	Δ	6	
Comments:		•	•
Outputs: Accomplishing these projects wil	l result in the	e folowing evidence of progress:	
		, , ,	
Intended Outcomes:			

Related Metric:				
Year	Year 1	Year 2	Year 3	
Where are we now:				Overall Status:
Target:				
Notes:				

Legend:

Project

Estimated Start Date:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



						Date:	3/20/2019
4	Strategic Priority:	Our People & Partner	rships	Sponsor:	Steve M	okrohisky	
				The Sponsor	is the champ	ion of this project and w	ill commit to
					moving t	this project forward.	
	Key Strategic Initiative:			Activity Are	a:		
a)	Pursue strategies to enhan	ice fiscal resilience and	#7	Develop and	d impleme	nt internal cost cont	rols to
ω,	operational effectiveness			reduce expe	enses		
	Team Lead:	Steve Mokrohisky / Ch	nristine M	oody			
	Team / Partners: Departme	ent Directors, Budget Staff, H	IR (Benefits)				
	Project			Project			
	Estimated Start Date:	1/1/2018		End Date Go	oal:	Ongoing	
		•				•	

tatus	Projects	Status
	4. Continue efforts to reduce health insurance, debt & PERS expenses.	
	5. Initiate efforts for a Public Employer Retirement System (PERS) side account to be matched by the State that will help offset future PERS expenses	
	6	
	atus	4. Continue efforts to reduce health insurance, debt & PERS expenses. 5. Initiate efforts for a Public Employer Retirement System (PERS) side account to be matched by the State that will help offset future PERS expenses

Intended Outcomes:

Manage internal expenses wherever possible to make additional funding available for providing direct services.

Related Metric:					
Year	Year 1	Year 2	Year 3		
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



2018-2021 Lane County Strategic Plan

Activity Area Work Plan 3/20/2019 Date: 4 Strategic Prioritiy: Our People & Partnerships Sponsor: Greg Rikhoff / Dan Hurley The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** #8 Enhance emergency preparedness and the Continuity Pursue strategies to enhance fiscal resilience and operational effectiveness of Operations Planning (COOP) within Lane County Greg Rikhoff / Patence Winningham Team Lead: Team / Partners: **Project Project** Estimated Start Date: 2018 End Date Goal: 2020

Inputs: To accomplish our goals, we may need the following resources: Projects currently under way realted to this item: Can add more rows below if needed **Status Projects Projects Status** 1. Develop a Business Continuity Plan at the County Level 2. Develop an up to date Disaster Recovery 5 plan 3. Partner with the University of Oregon on a 6 community resiliency study Comments: Outputs: Accomplishing these projects will result in the folowing evidence of progress: **Intended Outcomes:**

Related Metric:					
Year	Year 1	Year 2	Year 3		
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



3/20/2019 Date: Strategic Prioritiy: Our People & Partnerships Sponsor: Alana Holmes The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** Pursue strategies to enhance fiscal resilience and Create a Countywide workforce plan that focuses on knowledge management, organizational resilience, and operational effectiveness identifies areas for employee professional development and training Aaron Rawlins/Laura Vinson Team Lead: Team / Partners: Nathan Hooks, Technical Services Department **Project Project** Estimated Start Date: August, 2018 End Date Goal: varying end dates

oting Workforce Planning	
partments, forcasting tool	5
partments, forcasting tool jects underway tied to	6

Comments: Multiple Employee Engagement Projects underway - Project Teams in process of forming. See 4.b.1

Outputs: Accomplishing these projects will result in the folowing evidence of progress:

To accomplish our goals, we may need the following resources:

More employee development opportunities, increased conversations about career paths and development, increased awareness on risk assessment in terms of talent management, better planning for retirements and the changing workforce. Have completed forecasting conversations with both Public Works and Assessment & Taxation.

Intended Outcomes:

Inputs:

Increased stability in departments, better transition plans when key staff depart, more employees engaged in development conversations, better trained workforce, increased agility as an organization. Create awareness around recruitment strategies, recruiting timelines, to better meet business needs.

Related Metric: Year Year 1 Year 2 Year 3 Where are we now: Target: Notes: Overall Status:

Legend:



Good progress towards outcome, 67% -100%



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



2018-2021 Lane County Strategic Plan **Activity Area Work Plan** 3/20/2019 Date: **4 Strategic Prioritiy: Our People & Partnerships Sponsor:** Alana Holmes The Sponsor is the champion of this project and will commit to moving this project forward. Key Strategic Initiative: **Activity Area:** #1 Identify and implement opportunities for employee Enhance employee engagement and resilience engagement. Team Lead: **Aaron Rawlins** Team / Partners: 5 cross-functional project teams representing all departments and levels within the County. **Project Project** Estimated Start Date: June 2019 for some, others 14-Aug-18 End Date Goal: may be longer term To accomplish our goals, we may need the following resources: Inputs:

Projects currently under way realted to this item:		Can add more rows below if needed		
Projects	Status	Projects	Status	
New Employee Orientation Rebranding/Revision (& Onboarding). Scope is large, will extend well into 2019		4. Stay Interviews: interview questions and format completed, working on data collection methods and logistics of roll out		
2. Mentorship Project: draft proposal ready		5. Career Development: split into two groups, career pathing and resources. Drafting recommendations		
3. Training and Development for Frontline Supervisors: draft proposal ready		6. Employee Engagement Survey - Project start January 2019.		

Department resources for project teams, time for participation, potentially budget support for course development

Comments:

Outputs: Accomplishing these projects will result in the following evidence of progress:

Increased Employee Engagement survey results. Increased retention in controllable areas

Intended Outcomes:

A more engaging new employee onboarding process; consistent experience for all employees; greater understanding; resources and opportunities for career development; better equipped supervisors and managers to lead their teams and deliver needed results: more engaged employees

deliver freeded results, filor	e engagea em	ото у с с з			
Related Metric:					
	ı			1	
Year	Year 1	Year 2	Year 3		
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



Date: 3/20/2019 4 Strategic Prioritiy: **Our People & Partnerships** Sponsor: Alana Holmes The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** Enhance employee engagement and resilience Identify and implement opportunities for employee wellness Team Lead: Mary Miller Team/Partners: Lane County Benefits and Wellness Team, **Project Project** Estimated Start Date: 7/1/2018 End Date Goal: Varies

Inputs: To accomplish our goals, we may need the following resources:

Vendor/Partners: Marathon, US Wellness, PacificSource, Live Well Committee, Inova Employee Assistance Program (EAP), TIAA (our financial services organization for employees).

Projects currently under way realted to this	item:	Can add more rows below if needed		
Projects	Status	Projects	Status	
Add Behavioral Health Counselor to Live Well Center Staff in October 2018.	\vee	4. Communicate tobacco, smoke and vape- free campus to staff and community by October 1, 2018.	\checkmark	
2. Expand mindfulness training/practice opportunities through Live Well Center (LWC) and Inova EAP. (Note: LWC staff training P&P and SO on mindfulness.)		5. Plan and implement Live Well HRA credit renewal process for staff based on birthdates. (Note: Onsite biometrics scheduled, and deadline for CHR is 11/30/19.)		
3. Pilot expanded analytics with PacificSource to identify appropriate interventions for employees.		6. Expand financial wellness learning opportunites for staff based on generation/life stage.		

Comments:

Outputs: Accomplishing these projects will result in the folowing evidence of progress:

Increased employee utilization of LWC; Decreased risk factors; Decreased employee sick days

Intended Outcomes:

Increased employee engagement and resiliency.

Related Metric:	Employees Engag	ged with Live \	Well Center	
	16-17	17-18	18-19	
Year	Year 1	Year 2	Year 3	
Where are we now:	31%	49%	64%	Overall Status:
Target:	50%	60%	>70%	
Notes:	42% Chronic	53% Chronic	76% Chronic	

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



		Activity A	area w	Ork Pla	an			
							Date:	3/20/2019
4	Strategic Prioritiy:	Our People & Partner	ships	Sponsor:	Alana H	olmes		
				The Sponsor	•	oion of this proje this project forw		ill commit to
	Key Strategic Initiative:			Activity Are	a:			
b)	Enhance employee engage	ement and resilience	#3	Align core v	alues and	behaviors in r	ecruitn	nent,
.,						on processes,		
	Team Lead:	Laura Vinson / Aaron	Rawlins					
	Team / Partners: Perform	ance Review Work Team, Ted	chnology Sei	vices: Keith	Calif, Lorre	en Blythe, Hur	man Re	sources:
	Krystal Tullar, potentially e	ePerformance testing volunte	ers.					
•	Project			Project				
	Estimated Start Date:	Apr-18		End Date Go	oal:	1-Jan-19		
	Inputs: To accomplish of	ur goals, we may need the fol	lowing reso	urces:				

Department support for project teams and implementation.

Projects currently under way realted to this item:		Can add more rows below if needed		
Projects	Status	Projects	Status	
1. Have incorporated core behavior language into all job postings and a link to the 2018 - 2021 Strategic Plan.	\vee	 Incorporate core behaviors into training programs. (This will be ongoing as more classes are created) 	K	
Created a library of core behavior interview questions and scoring criteria for hiring managers.	\checkmark	5. Incorporate and update Performance Reviews and move to PeopleSoft. Scheduled Go Live 2/1/2019.	K	
3. Incorporated language about core behaviors into the internal and external Interviewing and Application Workshops	\checkmark	6. Obtain feedback from future trainings and new hire surveys to see if we are capturing the alignment of our core values and behaviors.		

Outputs: Accomplishing these projects will result in the folowing evidence of progress:

New Employee Orientation, Emerging Leaders Program, Customer Service training all have core behaviors incorpoated. Training advertisements map courses to core behaviors. Performance Review project underway with cross departmental project team.

Intended Outcomes:

1. Hire employees who exemplify Lane County's Core Behaviors. 2. Reinforce core behaviors through training and the performance review process.

Related Metric:					
Year	Year 1	Year 2	Year 3		
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



3/20/2019 Date: **4** Strategic Prioritiy: **Our People & Partnerships Sponsor: Mike Finch** The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area: c)** Embrace internal and external partnerships to #1 Enhance reporting and data availability for internal leverage and extend county goals and external use in the areas of health, safety, economy, and environment Mike Finch Team Lead: Team / Partners: Project **Project** Estimated Start Date: 2018 End Date Goal: 2020

Projects 4	Status
4	
5	
6	
•	
he folowing evidence of progress:	
3, 3	

Related Metric: Year 1 Year 2 Year Year 3 Overall Status: Where are we now: Target: Notes:

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



3/20/2019 Date: **4** Strategic Prioritiy: **Our People & Partnerships** Sponsor: Mike Finch & Greg Rikhoff The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area:** Embrace internal and external partnerships to #2 Collaborate, share tools, and enhance leverage and extend county goals communication with internal and external partners Mike Finch / Jeff Kincaid Team Lead: Team / Partners: Cheryl Ruede, Mike Harman, Greg Rikhoff, Judy Williams **Project** Estimated Start Date: 2019 End Date Goal: 2020

Projects currently unde	er way realted to this	item:	Can add more rows below if needed				
Projects		Status	Projects	Status			
L. Implement Microsoft O	neDrive for		4. Policy Lab: A unique collaboration with University of				
effective data collaboration externally.	on internally and	0	Oregon's Planning, Public Policy and Management (PPPM) program to provide mutually beneficial research and applied learning opportunities. Develop the architecture of Policy Lab structure				
2. Work with the Gang of	6 (Lane County, City		5. Policy Lab: Continue to identify policy lab projects that				
of Springfield, UO, SUB, LTD, and LCOG) to achieve fiber connectivity from Greenhill to SUB.			align with our strategic plan and move all departments forward with respect to business needs and project opportunities				
B. Explore opportunities to o help both our organizat	· ·						
	University of Ore	gon (UO)	, Springfield Utility Board (SUB), Lane Transit District (LTI	D), Lane			
Comments:	·	•	COG), Lane Regional Air Polution Agency (LRAPA)				
Outroute. A cooperation in	a those projects will re	acult in th	e folowing evidence of progress:				

Related Metric: Year Year 1 Year 2 Year 3 Where are we now: Overall Status: Target: Notes:

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



3/20/2019 Date: **4** Strategic Prioritiy: **Our People & Partnerships Sponsor: Steve Mokrohisky** The Sponsor is the champion of this project and will commit to moving this project forward. **Key Strategic Initiative: Activity Area: c)** Embrace internal and external partnerships to #3 Plan, develop, and implement a collaborative and leverage and extend county goals decentralized approach to Strategic Plan monitoring and reporting **Judy Williams** Team Lead: Team / Partners: Directors and Leads of all Activity Areas **Project** Project Estimated Start Date: 1/1/18 End Date Goal: 2021

Projects currently under way realted to tl	nis item:	Can add more rows below if needed				
Projects	Status	Projects	Status			
1. Met w/ Directors to devise a strategy. Determined that each activity area needed a separate work plan.	\checkmark	4. Meeting with Directors on a quarterly basis to lift up success stories and to discuss any challenges.				
2. Established sponsors and leads for each activity area.	\checkmark	5. County Administrator met with most every work group in the County, sharing the strategic plan to employees.	V			
3. Created steering committees for each priority area and will meet quarterly throughout the remainder of the Plan.		6. Create visuals to display the continual progress of the Strategic Plan.				
Comments:						

Intended Outcomes:

Related Metric:					
Year	Year 1	Year 2	Year 3		
Where are we now:				Overall Status:	
Target:					
Notes:					

Legend:



Good progress towards outcome, 67% -100% complete



Minimal progress, 0%-33% complete



Outcome achieved



Some progress, 34% -66% complete



ATTACHMENT D

	Lane County 2018-2021 Strategic Plan - Status of Activity Areas	
#	Key Activity Areas	3/20/19
	, Healthy County	Status
	Affordable housing action plan	Status
	Varied housing options to address homelessness	
	Address food security and access to healthy food	
	Land use policies / investments for community development	
	Access to primary /behavioral / oral health care Phase II of 10-Year Public Safety Plan	
	Next steps for formation of Metro Plan Amendment	
		\rightarrow
	Evidence based practices adult and youth parole/probation systems	\rightarrow
	Collaborative efforts to address behavioral health issues in the public safety system	
	ant Communities	
	Increase broadband access in rural communities	
	Implement rural economic development plan - rural community priority projects	
2a3	Support investments that lead to jobs w/ incomes above median wage w/ a focus on traded sector ind.	
2a4	Support existing and new traded sector business retention and expansion	
	Monitor and invest in business innovation opportunities in our region	
2a6	Advocate for economic development tools / opportunities at local, state & federal level	
	Sector Strategy Initiatives related to Tech, Food & Bev. & Advanced Wood Products	
	Continue to monitor marijuana regulations and potential land use issues	
	identify resources and stewardship planning - transportation, facilities, waste mgmt, and procurement	
	Improve existing park grounds and create partnerships to invest in infrastructure	
	Market Lane County parks as a destination for residents and visitors	
	Equity and Access Plan, improve access to services for underrepresented communities	Δ
	Promote greater understanding and acceptance for all people	\triangle
	Establish procurement processes to encourage participation by minority-and woman-owned businesses	
	ust Infrastructure	
	Create a Bike/Pedestrian Plan for Lane County that includes Safe Routes to Schools	\triangle
	Collaborative model of engineering, education and enforcement to address transportation safety	\triangle
	Safe and resilient road and bridge system for Lane County	\triangle
	Countywide Capital Improvement Plan	
	Capital Management Plan to address space allocation planning and best uses for County owned property	\triangle
	Lane County Events Center Business Plan to maximize flexibility, attract new events & increase revenue	\triangle
	Adopt and implement a new Parks Master Plan	\triangle
	Complete funding and construction of the new Courthouse	
3c2	Pursue a new location for Adult Parole and Probation & renovate existing facility	\triangle
	People and Partnerships	
	Align department work plans with the 2018-2021 Strategic Plan	\triangle
4a2	Support effective core operational services, such as Technology Services and Assessment and Taxation	
4a3	Pursue efforts to maintain a structurally balanced budget	
4a4	Coordinate strategic partners to advocate for Lane County's interests in Salem and Washington DC	
4a5	Performance audits to identify successes and solutions to improve services	
4a6	Pursue opportunities for efficient service delivery models, such as one-stop services	
4a7	Develop and implement internal cost controls to reduce expenses	
4a8	Emergency preparedness and the Continuity of Operations Planning (COOP) within Lane County	
4a9	Workforce plan focusing on knowledge management, resilience, and professional development	
4b1	Identify and implement opportunities for employee engagement	
4b2	Identify and implement opportunities for employee wellness	
4b3	Align values and core behaviors in recruitment, performance evaluation processes and trainings	
4c1	Enhance reporting and data availability in the areas of health, safety, economy and environment	
4c2	Collaborate, share tools, and enhance communication with internal and external partners	
4c3	Collaborative and decentralized approach to Strategic Plan monitoring and reporting	
	66	